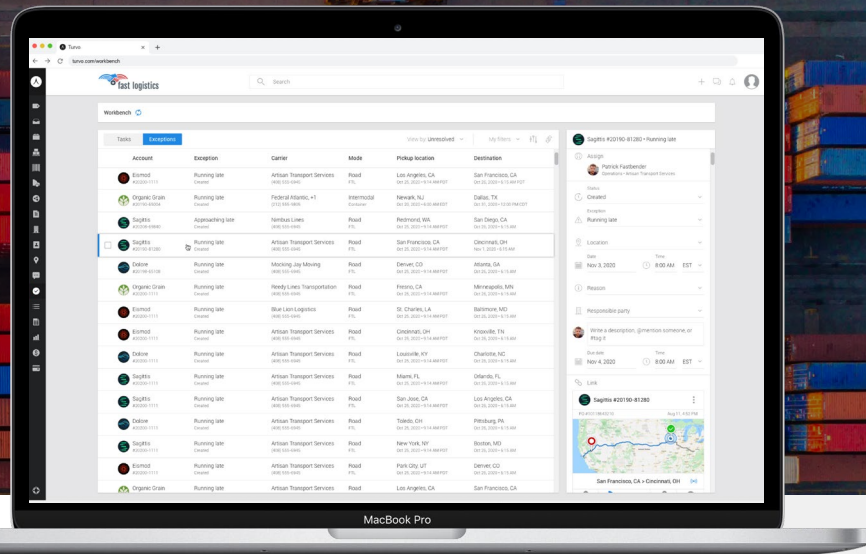




# TURVO WORKBENCH

Compress Response Time and Focus on What Matters



*Control How You Manage Exceptions, Gain Real-Time Visibility into the Day's Order of Business, and Zero-In on Priorities for Improved Relationships and a Healthier Bottom-Line*

Not a day goes by without a shipment running late, a truck missing an appointment, a location reporting a stoppage – you know the drill. The best laid plans invariably meet with points of resistance that must be dealt with, in order of priority, to restore the flow of goods and services and keep the meter box running. Exceptions are a supply chain reality, and the better you manage them, the better you run your business. It's that simple.







The question is, do you have a system in place to identify anomalies promptly and route them to the appropriate parties for swift remedy? How well does your system fit with the way you, your customers and partners do business? Are you able to communicate effectively? Or are you still using spreadsheets, voicemail and faxes? Is everyone on the same page, really?

Turvo Workbench is a dedicated surface area within Turvo, designed specifically to help resolve exceptions efficiently. It monitors orders and shipments in real-time to flag exceptions when they occur and connects all relevant parties for visibility and efficient resolution.

## The Right Information at the Right Time Makes All the Difference

The latest core application to be introduced to Turvo, Workbench allows you to leverage the collaborative nature of the platform by connecting people and data for more efficient exception management. It is an all-in-one tool that helps you focus on what needs attention now, so that you can resolve issues without having to dig into the system for further details.







### Turvo Workbench At-a-Glance

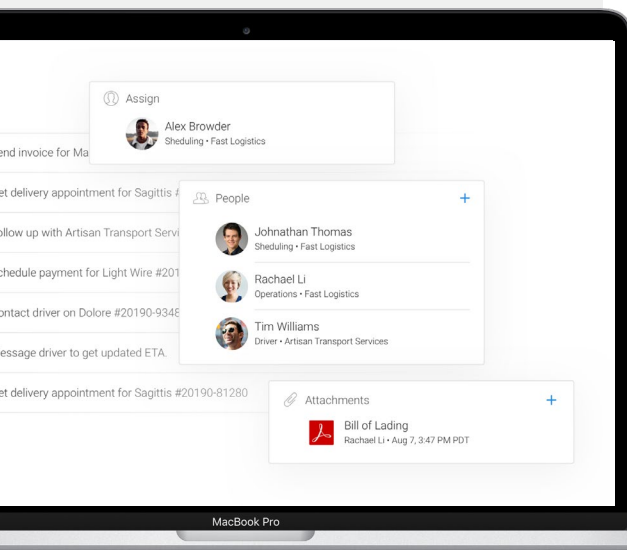
-  Track exceptions and communicate in real-time.
-  Create customized rules to automatically trigger exceptions when issues arise.
-  Empower carriers to provide updates independently.
-  Give customers visibility into select issues in real-time.
-  Seamlessly report and resolve OS&D exceptions.
-  Control downstream financial implications.

**Get more out of your workday, spend less of it chasing exceptions.**

*Pave the way with Turvo Workbench.*

## Experience Big Benefits with Turvo

-  Deliver a better customer experience.
-  Give everyone the same information in real-time.
-  Enable end-to-end accountability with an always-on audit trail.
-  Make better business decisions.
-  Customize views and lists to match your specific workflow requirements.
-  Improve coordination with logistics service providers.







For more information or to arrange a private demonstration, contact your Turvo customer service representative today or visit [Turvo.com](https://turvo.com).

## Swiftly Resolve Exceptions for Better Execution

As an integral solution running automatically within Turvo, Workbench provides a single pane of glass in which to monitor and control actions relevant to the handling of exceptions as they arise. Configure it to filter updates based on what's most important to your business and communicate issues directly to responsible parties inside and outside your Turvo network.

*With Turvo Workbench you can:*

-  **Establish Rules for Efficient Exception Management:** Turvo Autopilot allows you to create rules to automatically generate and share exceptions according to specific customer requirements, exception types and your unique style of work.
-  **Improve Engagement with Customers and Carriers:** Reduce manual offline processes by allowing both internal and external carriers to provide updates on exceptions and letting users in connected organizations know when they are responsible for resolving an issue.
-  **Manage OS&D Exceptions on Shipments, Orders and Inventory:** Easily notify parties when an exception has occurred and collaborate to resolve issues using accurate, up-to-date, in-context information.
-  **Level Silos with a Single Source of Truth:** Reduce dependence on fragmented arrays of data, people and systems and streamline access to real-time decision input for effective, contextual collaboration via one system of record on one pane of glass.

With a fully automated and connected exception management solution, you can immediately start sharing the critical information your team needs to spot issues, prioritize responses and communicate effectively for improved customer experience and bottom-line results.

## Plug, Play, and Get on Your Way

Turvo Workbench is easy-to-learn and easy-to-use. Everyone on your team can be up to speed on the system in a matter of hours. From there, your brokers, customers and carriers can all start accessing the same exception data via any browser-enabled device. No phones. No spreadsheets. No wasted time trying to find the right information or contact. It's all at your fingertips.

## Keep Your Supply Chain Flowing with Turvo Workbench

Work the way you work best, while providing real-time visibility on every shipment in your system to every party concerned – and watch your productivity and profits start to soar.